CONNECTIONS Technical Bulletin

CONNECTIONS Training Database Unavailable

On Monday, October 30th, and Tuesday, October 31st, the CONNECTIONS Training Database will be unavailable due to scheduled routine maintenance.

New Build: Helpful Info Tab

Build Implemented Friday, September 29th

On Friday, September 29th, the new Helpful Info tab, available from the main CONNECTIONS screen, was implemented.

The Helpful Info tab, a screenshot of which is included below, contains a filterable grid featuring CONNECTIONS tip sheets, job aids, and other helpful documentation, organized by content-area. To the left of each row, a "Navigate" link will directly open the PDF version of these documents to print or review from within the application.

All job aids and tip sheets are currently available on the CONNECTIONS websites, below. And now, these valuable resources are also available from directly within the application itself.

CONNECTIONS Job Aids and Tip Sheets:
Intranet or Internet

Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will be unavailable on:

- **Friday, October 13 from 5 a.m. to 7 a.m.**

- **Wednesday, October 18, from 5 a.m. to 7 a.m.**

- **Friday, October 20, from 5 a.m. to 7 a.m.**

- **Wednesday, October 25, from 5 a.m. to 7 a.m.**

- **Friday, October 27, from 5 a.m. to 7 a.m.**

	Area	Type	Description
Navigate	Activities	Job Aid	Activities Window Job Aid
Navigate	Activities	Tip Sheet	Activities Tasks
Navigate	Activities	Tip Sheet	Activities Window Security

CONNECTIONS Intranet Site: http://ocfs.state.nyenet/connect/
CONNECTIONS Internet Site: http://ocfs.ny.gov/connect/